

CUSTOMER JOURNEY WITH THE MOBILE WALLET

Examples, visuals and templates...



How does it work?

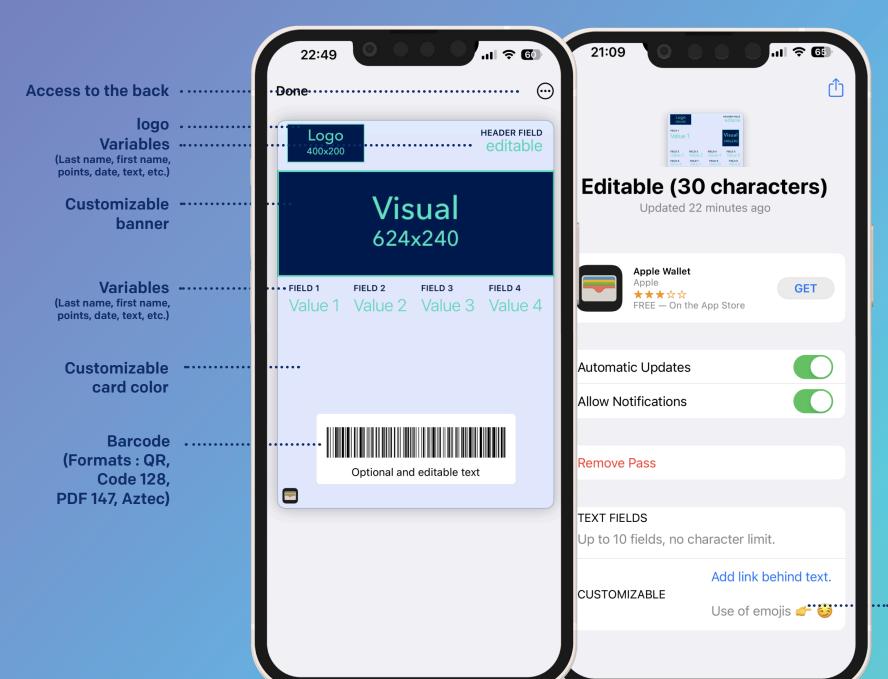
Your marketing channels (i.e. customer card, loyalty card, sponsorship, gift card, etc.) will be digitized from any point of contact (e.g. email, SMS, website, QR code, etc.)

The card will be added to your customer's wallet in just a few clicks.

Personalized, automatic and/or geolocated push notifications are sent to customers who have downloaded your card to their wallet.

Each card can be updated in the customer's wallet according to brand campaigns, news and/or events.

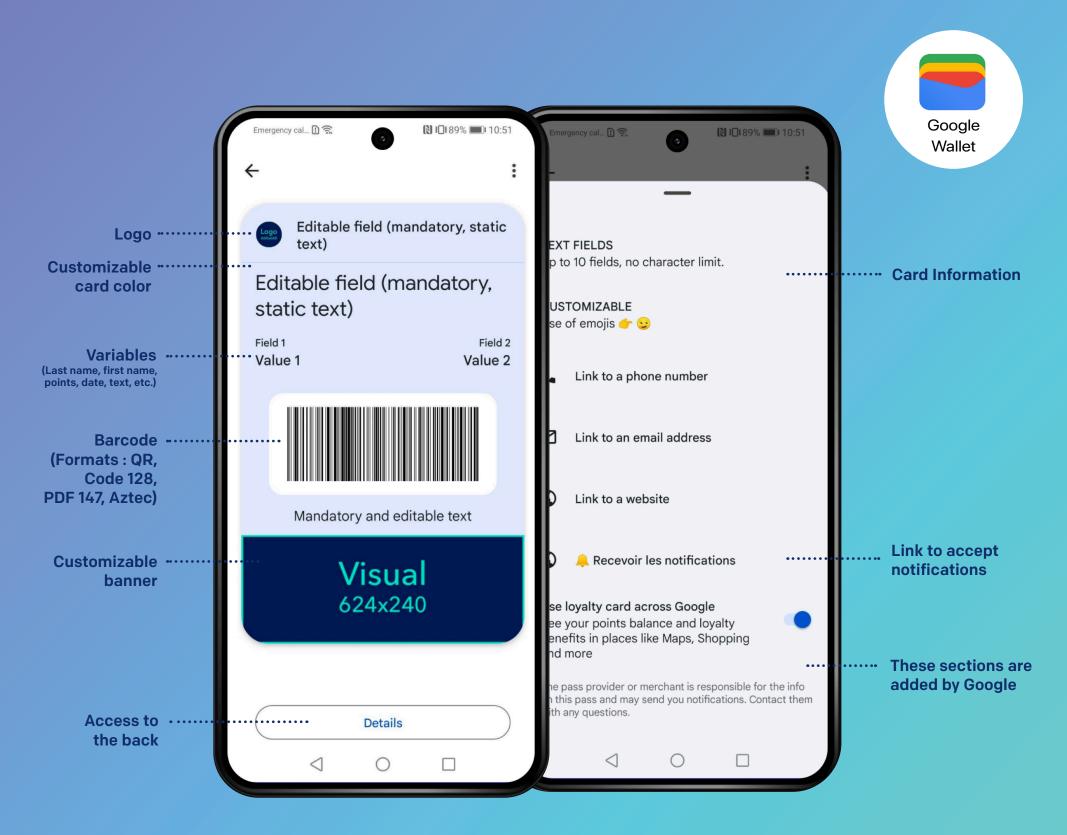
Anatomy of a wallet card in IOS





.... Further information

Anatomy of a wallet card in Android



USING THE WALLET WITHOUT A LOYALTY PROGRAM

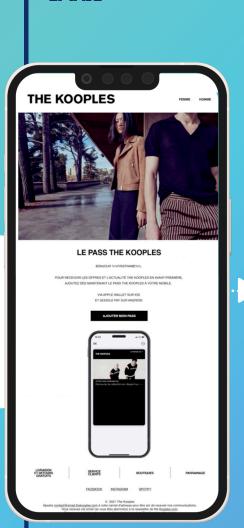


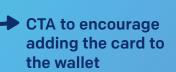
THE KOOPLES

DEDICATED

EMAIL

The Kooples digitizes its customer relationship in the mobile wallet





Preview of the card

PRIVILEGE CARD



Information on offers

Scannable barcode

PUSH NOTIFICATION ON A HIGHLIGHT



Privilege sales campaign

UPDATED PRIVILEGE CARD



Card updated with current campaign colors



Celio communicates the offers of its sales action plan via the mobile wallet

MONTEAURÉ MANTEAUX PRIALE SIBRATO AND MONTE CONTINUE TO THE PROPRIETO PROPRIÉTO PROPRI

EMAIL





PUSH NOTIFICATION ON A HIGHLIGHT



Flash sale campaign

UPDATED PRIVILEGE CARD



Promotional email

- Insert specifically for the Wallet
- **Wallet CTA**

Current campaign

Campaign information

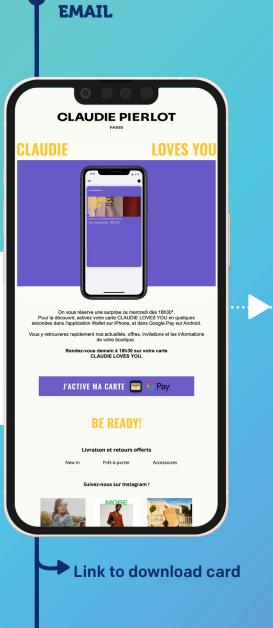
Card updated automatically

Card in flash sale campaign colors

CLAUDIE PIERLOT

DEDICATED

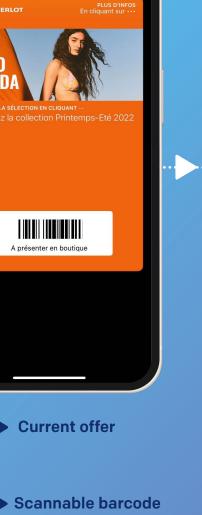
Claudie Pierlot digitizes its promotional offers and coupons



Card preview



PRIVILEGE CARD











Card updated with current campaign colors

SANDRO

Sandro digitizes its privilege card and relays all its offers

SMS



Download link

O' A Message

PRIVILEGE CARD



Current campaign

Scannable barcode

PUSH NOTIFICATION ON A HIGHLIGHT



Sandro Days campaign

UPDATED CARD



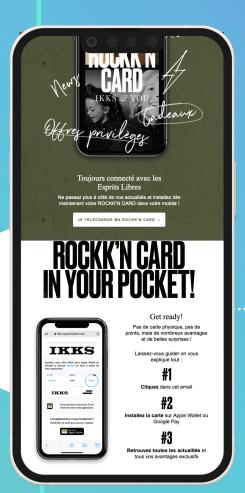
Card updated automatically

Card in Sandro Days campaign colors



IKKS digitizes and relays its offers and news

DEDICATED EMAIL

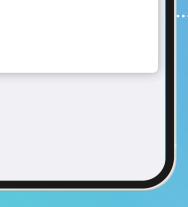


Wallet CTA

The wallet explained

PRIVILEGE CARD

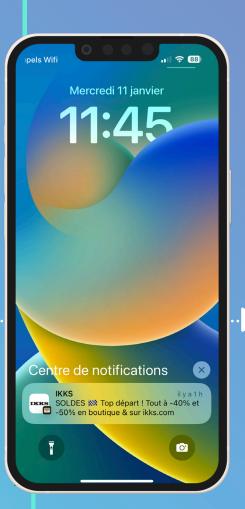




Current campaign



PUSH NOTIFICATION ON A HIGHLIGHT



New sale campaign

UPDATED CARD



Card updated automatically

Card in sale campaign colors

COMPETITION GAME CARD IN THE MOBILE WALLET





Courir implemented a competition through the mobile wallet

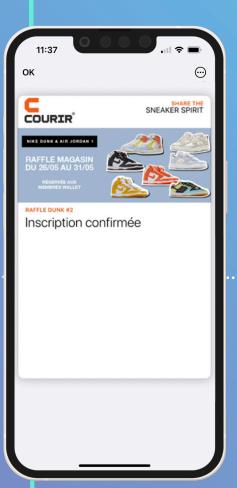
PRINT IN STORES



QR code to download card

Explaining the event

COMPETITION GAME CARD



Banner in offer colors

Customer status

DRAW NOTIFICATION



Notification of draw results

UPDATED CARD



Updated card

Name of the store where you can collect your winnings



Kenzo implemented a competition through the mobile wallet

PRINT IN STORES



QR code in store and in the window to download card

COMPETITION GAME CARD



→ Banner in offer colors

Registration validated

DRAW NOTIFICATION



Notification of draw results

UPDATED CARD



Updated card

All information on the back of the card

LOYALTY CARD IN THE MOBILE WALLET

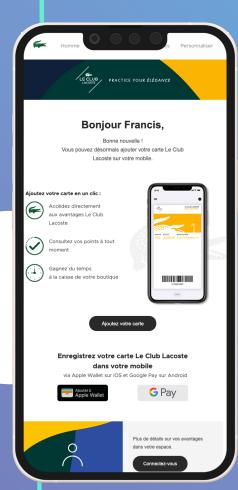




Lacoste digitizes its loyalty program and relays its offers

Status and points program

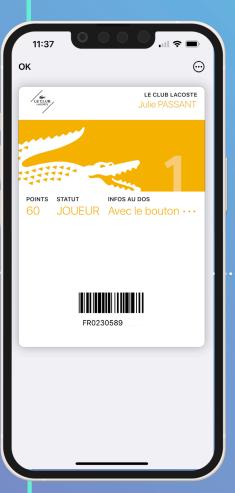
DEDICATED EMAIL



Android & iPhone Wallet CTA

Preview of the card

UPDATED LOYALTY



Personal balance

Customer status

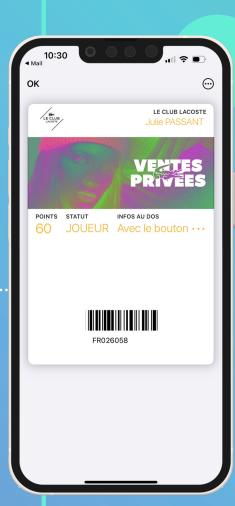
Scannable barcode

PUSH NOTIFICATION ON A HIGHLIGHT



Private sales campaign

UPDATED CARD



Card in private sales campaign colors



Maison 123 digitizes its loyalty card and relays its news and offers

Loyalty points program

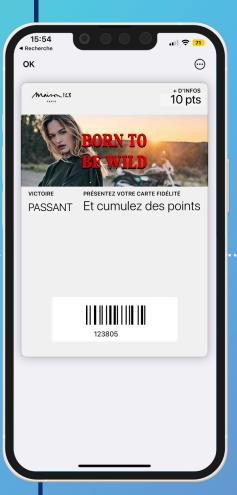
INSTAGRAM STORY



Link to download card

Preview of the card

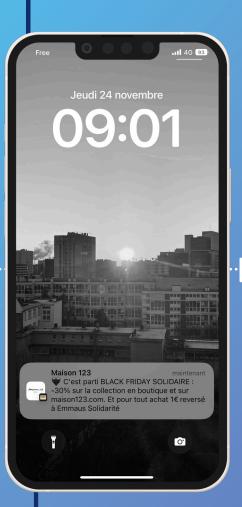
LOYALTY CARD



Number of loyalty points

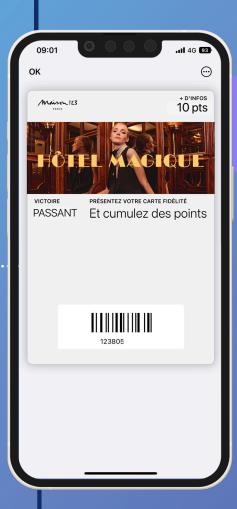
Scannable barcode

PUSH NOTIFICATION ON A HIGHLIGHT



Black Friday campaign

UPDATED CARD



Card updated with current campaign colors



Dim digitizes its loyalty program directly through the wallet

Points-based loyalty program and direct access to coupons

EMAIL

LA CARTE WALLET DIM **SUR VOTRE MOBILE** Ne manquez aucune de nos offres, enregistrez dès maintenant votre carte DIM wallet! Grâce à votre carte DIM Wallet : Recevez vos offres exclusives Soyez avertis de nos Ventes Privées Découvrez les actualités de DIM en avant-première G Pay J'obtiens ma carte DIM Wallet **COMMENT OBTENIR** A CARTE WALLET DIM? 1- Je clique pour télécharger DIM 2- J'enregistre ma carte 3- Je suis notifié que ma carte est bien installée

Wallet CTA

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Insert specifically for the Wallet

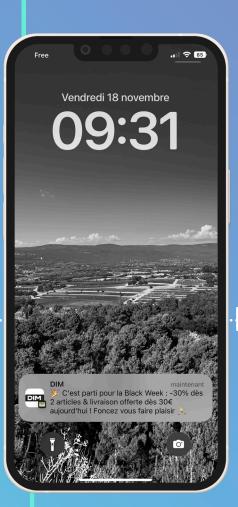
LOYALTY CARD



Current campaign

Available offers and coupons

PUSH NOTIFICATION ON A HIGHLIGHT



Black Week Campaign UPDATED CARD



Updated card automatically

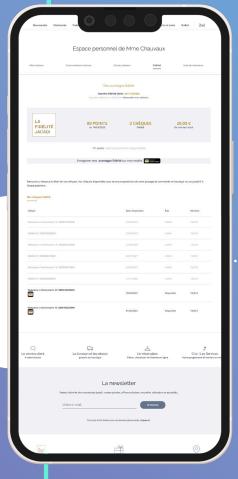
Card in Black Week campaign colors



Jacadi digitizes its loyalty card and relays its exclusive offers

Points-based loyalty program and direct access to coupons

PERSONAL AREA



Wallet icon

LOYALTY CARD



Banner in offer colors

Information about your loyalty checks

NOTIFICATION ON A HIGHLIGHT



Notification to announce a new offer **UPDATED CARD**



Updated card

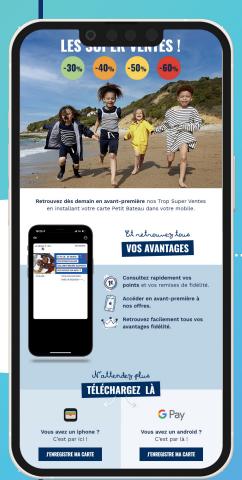
Scannable barcode



Petit Bateau digitizes its loyalty program and relays its offers

Points program

DEDICATED EMAIL



Link to download card

Card preview

LOYALTY CARD



Number of loyalty points

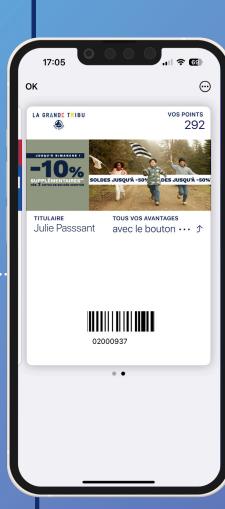
Scannable barcode

PUSH NOTIFICATION ON A HIGHLIGHT



Sales campaign

UPDATED CARD



Card updated with current campaign colors

JULES

Jules digitizes its loyalty program and relays its offers

Status and points program

EMAIL

Simple, Rapide et Pratique

Jesus informé de l'actualité de mon magasin et de mon magasin et de mon soltications

Je découve mes offres et jules.

Je mon mobile avec docuve mes offres et jules.

Je pratique

Je pratique

Je puis informé de l'actualité de mon magasin et de mon programme en activant mes notifications

Je découve mes offres et jules.

Je presistre MA CARTE SUR MON MOBILE AVEC IOS

GPBy JENREGISTRE MA CARTE SUR MON MOBILE AVEC IOS

COOGLE PAY

LIST DANS GOOGLE PLAY SUR ANDROID

Comment procéder ?

Enregistrez votre carte de fidélité en 3 étapes :

Je clique sur

LOYALTY CARD



Current campaign

Points accumulated

PUSH NOTIFICATION ON A HIGHLIGHT



Notification indicating a change to the balance

UPDATED CARD



Card updated automatically

Card in new "Gold" status colors

Wallet CTA

Insert specifically for the Wallet



Gemo has digitizes its loyalty program thanks to the mobile wallet

System based on purchasing volume

GĒMO

MON COMPTEUR FID

1/3

COMPETITION EMAIL



QR code to download card

Explaining the event

LOYALTY CARD



Purchase counter

Number of available offers

Scannable barcode

NOTIFICATION ON A HIGHLIGHT



Notification to announce a new offer

UPDATED CARD

AVANTAGE EXCLUSIF FIDÉLITÉ

10€ CAGNOTTÉS*

Dès 3 ARTICLES "JOURNÉES PLAISIR" ACHETÉS

0

PLUS D'INFOS · · · ♪

Julie PASSANT

MES OFFRES DISPONIBLES

Updated card

Scannable barcode

PRINTEMPS

Printemps has digitizes its loyalty program and promotional offers

Status and points program

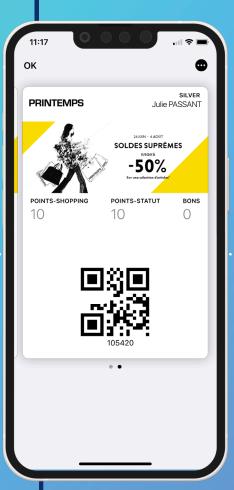




Link to download card

Explaining the process

LOYALTY CARD



Current offer

Scannable QR code

Number of points and coupons available

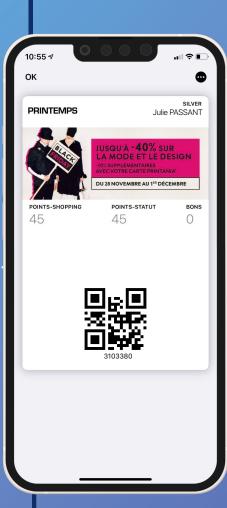
Current customer status

PUSH NOTIFICATION ON A HIGHLIGHT



Black Friday campaign

UPDATED CARD



Card updated with Black Friday campaign colors



Captain Wallet

is made with love by Carving Labs

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Adresse

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START A DEMO

More than 200 customers put their trust in us



JULES



CENTRAKOR













































